

BC Alpine

Respect in Sport - Parent Program

Link to the program: <https://alpine-canada-parent.respectgroupinc.com>

Program Access Instructions:

- If you have an existing Parent Program certificate, select "Import a Certificate" and follow the prompts
- If you have an existing profile in any other Respect Group program, select "Register your Profile" and then "Look-Up"
- If this is your first time registering for a Respect Group Program, select "Register your Profile" followed by "Register"
- Complete registration and add your child under the Child Management section which is required to receive credit for the program
- Select "Submit" at the bottom of the page and you will be directed to the payment page
- Once the payment has been accepted, you will be directed to the Home Page of the program
- To re-access the program, return to the same URL indicated above and enter the username and password created during registration

General Information:

- Numerous Customer Support tools are available for any questions you may have before login as well as within the program. Prior to logging in you will see buttons to retrieve usernames and passwords, and to look up your certificate number. Inside the program, the Help button is available to connect you with a Customer Support Representative

Please Note: The helpdesk does not have access to the pre-registration codes and the users can only receive the code from the organization.